

Newsletter

August 2023



Care navigation training

Practice and PCN managers can nominate one member of staff, ideally reception staff and care navigators involved in triaging requests, to complete virtual care navigation training. On completion, individuals will be confident to communicate effectively with patients and be able to signpost to the most relevant team member or local services depending on patient needs. This training is fully funded by NHS England until March 2024.

For any questions, please email: carenavigationtraining@england.nhs.uk
Care navigation training FAQs are also available.

Quality Award

NHS England has awarded an Interim Quality Mark Award to the BSW Primary Care Preceptorship Programme. This programme is run collaboratively with Gloucestershire Training Hub and is offered to all new nurses/nursing associates working in primary care. It is totally online, making it accessible to newly registered and those moving to primary care across the whole of the BSW area.

If you have any new nurses/nursing associates starting in your practice, there are still a few spaces on the next programme, providing all core skills needed to work in primary care.

For more details, please email Tina Fear, Practice Nurse Lead
tina.fear@nhs.net



CPD funding

CPD funding of £333 per person is available again this year for eligible staff. For further information please contact bswicb.traininghub@nhs.net

Dissertation module

Applications are now being sought for the UWE dissertation module for those wishing to complete their degree. Applications will be processed on a first come, first served basis. The alternative is to undertake the EWBL 40 credit module instead. For those wishing to make this swap, we need to be informed by Friday 18th August.

Higher Education Institute FCP Comparison Chart

Dietitians, Occupational Therapists, Paramedics, Physiotherapists or Podiatrists who are considering applying to an AEI for a NHSE funded FCP course, please see the comparison chart attached. For further information see the Primary Care Academy Website, [here](#), or contact the FCP Team on shs.primarycareacademy@nhs.net

[Funded FCP HEI courses comparison chart](#)

PHYSICIAN ASSOCIATES (PA)

PA Apprenticeship

Since April the PA apprentice role has been included within the ARRS. HEIs are currently in varying stages of developing programmes, and the list of current providers can be seen [here](#).

Resources are available [here](#), along with an [FAQ](#) for the role.

Preceptorship Resources and Information

NHSA pay a £5,000 preceptorship allowance to employers to support the supervision and educational needs for newly qualified PAs working in primary care as part of the nationally agreed funding model introduced in 2018.

For more information on the criteria and application process, please click [here](#).

FOCUS ON Next Steps Fair – Melksham Oak Community School

Helen Edwards. Business Support Officer

In July Helen Edwards attended a careers event at Melksham Oak Community School on behalf of the Training Hub, promoting opportunities within primary care. 1200 students rotated over 5 hours which allowed them time to hold meaningful encounters and win house points by engaging with visiting businesses, employers, apprenticeship providers and FE/HE providers. Hopefully, some will be inspired to consider a career within the NHS.



Upcoming General Practice Staff Survey

For the first time, our general practice teams have the opportunity to be included in the [NHS Staff Survey](#). This survey is one of the world's largest and well-respected workforce surveys, gathering the highest standards of robust, quality data to inform our understanding of staff experience.

The NHS [Long-Term Workforce Plan](#) commits to encouraging all NHS organisations to have staff feedback processes in place to ensure staff feedback is listened to and acted upon. Points can be collected via the [QOF QI module](#) for collecting staff lists and encouraging response to the survey (p109).

BSW ICB are participating in the roll out and will be working with NHS England to support and co-ordinate the activity. This includes working with you to collate staff lists in August and promote the survey when it is available for staff to complete in October. Participation is entirely voluntary and individual responses will be confidential. We hope that you will all take the opportunity to share your views.

There has been a longstanding ambition for the voice of people working in primary care to be heard in the same way as your secondary care colleagues and we hope you will take this opportunity to share your experience.

More information about the roll out is available [here](#) and will be published in future editions of this Newsletter.

If you have any queries, please contact rachelj.cooke@nhs.net.

Statutory training in Learning Disability and Autism

In July 2022, the Health and Care Act introduced a requirement for health and social care employees to receive training on learning disabilities and autism. All staff working for healthcare organisations in BSW that are CQC-regulated (which therefore includes primary care) will have to undertake training in these topics at a level appropriate to their role.

We have been informed by NHSE that the Oliver McGowan training is highly likely to be seen as a minimum requirement within this code. With funding from NHSE, the BSW Academy has been working with BSW partners and national teams to develop the training model for our area. This uses a team of trainers and experts with lived experience of autism and learning disabilities who will co-deliver the training across each of our localities.

To find out more about Oliver's story, click [here](#). Care staff within the BSW area are now able to register to book the [Oliver McGowan tier 2 face-to-face sessions](#). Please see booking flowchart, [here](#). Once booked onto a session, staff will need to complete the [e-learning for health module](#).

Further dates are included in the documents below:

[Training agenda](#)
[Training minutes](#)

For any Questions please contact:
Sarah Morrissey sarah.morrissey4@nhs.net or
Vanessa Ongley v.ongley@nhs.net



Improving Access to Social Prescribing

16th August 2023 0930 - 1100hrs

This webinar from NASP will explore different approaches to improve access to additional roles through care navigation and online consultations. The webinar will explore how these principles could be adapted for future use in general practice to improve access to additional roles, including SPLWs. Register for the webinar [here](#).

Digital Social Prescribing Summit

20th September 2023 0930 – 1230hrs

This aims to discuss the role of social prescribing in digital health transformation to improve patient outcomes and experience and realise benefits quicker. The summit will be focused on (a) empowerment and enablement (b) data, analytics and platform and (c) digital therapies. The webinar will include a mixture of keynote speeches, case study and workshop sessions to support primary care and ICSs to deliver NHS priorities. For more information, visit the [website](#).

Green Social Prescribing

The learning from the [Green Social Prescribing programme](#) has been captured in a [Green Social Prescribing Toolkit](#) designed to help communities, organisations and health professionals who are looking to set up green social prescribing programmes that connect with local health systems. [New videos from a number of the test and learn sites](#) have also recently been published on NHSE's YouTube channel. [Additional videos](#) illustrating the impact of green social prescribing are available on NASP's website.



Social Prescribing Support from NHSE

[Social Prescribing Collaboration Platform](#) – a network for news, resources and discussion. Email england.socialprescribing@nhs.net to join. [Social Prescribing elearning](#) for SPLWs - twelve free modules that you can work through at your own pace. [Welcome and induction pack](#) - especially useful to SPLWs who are new to their role. [Hand out for practice staff](#) to give to patients who are referred to their SPLW.

Virtual MDT Clinical Supervision Programme

19th and 26th September 0900 - 1200hrs

This programme aims to introduce some of the additional roles in primary care, including what skills they have to offer the primary care workforce, by equipping Supervisors with the skills to be confident in clinical supervision of other health professionals in the Primary Care setting.

There will be an opportunity to hear from practitioners already working within the primary care setting about their day-to-day work, as well as an over-view of their training, competencies and clinical supervision needed. Practical steps regarding how to supervise the clinical work of other health professionals will be discussed, including how their work may be structured and what their competency frameworks are. There will be a focus on learning styles and feedback models and how these can impact clinical supervision. Communication tools such as SBAR and RSVP that can be utilised to facilitate effective communication between healthcare professionals will be discussed.

To register your interest for this event, please complete the MS Form by clicking on the link below. Please ensure that you have completed the [registration form](#) by Tuesday 15th August.

Leadership Learning Zone

Access a selection of flexible online learning modules commissioned and designed in collaboration with the seven regional NHS Leadership Academies to help support you on your leadership journey, [here](#).



PERSONALISED CARE

A space dedicated to Personalised Care Practitioners and Managers

Coffee + Connect

An opportunity to network with colleagues in the same role or working in the same locality. The next Coffee + Connect is organised by roles, the following one will be organised by locality.

Social Prescribers Coffee & Connect: Monday 7 August 13.00-14.00

Care Coordinators Coffee & Connect: Monday 18 September 12.30- 13.30

Health & Wellbeing Coaches Coffee & Connect: Monday 25 September 12.30- 13.30

Team Leader and Managers Coffee & Connect: Monday 2 October 12.30- 13.30

If you haven't received an invite and would like to attend please contact:
veronica.kuperman1@nhs.net

Team on TEAMS

A new team on TEAMS has been set up to bring together Personalised Care colleagues. If you are not a member yet and would like to be included, please contact: veronica.kuperman1@nhs.net

Induction and Information sessions

The Training Hub Personalised Care Lead is now offering induction and information sessions for new and existing Personalised Care colleagues and managers.

The next available slots are:

Monday 21 August 11.00
Monday 21 August 12.00

Monday 18 September 11.00
Monday 18 September 14.00

Please email veronica.kuperman1@nhs.net to book.



Visa Sponsorship Licences – formally known as Tier 2

Over half of the doctors in GP training are international medical graduates, who are critical to General Practice. Given the length of GP training, these doctors are typically not eligible for indefinite leave to remain in the UK when they qualify and must be employed by a practice with a visa sponsorship licence to continue working in the UK. In BSW many of the international graduates completing their GP training would like to stay in the area and are looking for employment.

You can help support them into employment with your organisation by becoming a visa sponsor. To do this you need to apply to hold a visa sponsorship licence which is valid for four years.

Useful links:

<https://www.gov.uk/uk-visa-sponsorship-employers>

<https://www.gov.uk/apply-sponsor-licence>

How the BSW Training Hub can help you:

- The Training Hub are looking at ways to support you in this application. We are very keen to link doctors seeking a sponsoring practice to organisations who may be looking to recruit.
- We can arrange for dedicated support from one of our friendly and experienced Swindon Practice Managers for advice and tips regarding the application process.
- The Training Hub has secured some funding to help the next six practices that come forward to apply for a visa sponsorship licence.

For further information please contact Rachel Cooke, Project Lead, BSW Training Hub at rachelj.cooke@nhs.net.

NHS Long Term Workforce Plan

The [NHS Long Term Workforce Plan](#) sets out proposals for developing the right number of staff with the right skills. The three elements are:

Train: More places for student nurses and doctors and the use of apprenticeships and alternative routes into professional roles.

Retain: Better support to staff throughout their careers, providing the right flexibility to juggle work and family life.

Reform: Increased productivity by working in different ways.



OFFERS FROM THE NHS LEADERSHIP ACADEMY

Cross-Functional Leadership: Integrating Perspectives in Health and Social Care

21st September, 1000-1130hrs

This introduction and the following four workshops are designed by the London Interdisciplinary School to support anyone involved in collaborative, integrated working in Health and Social care. You might be leading a multi-disciplinary team, partnering with other providers, or working across services and sectors. [Click here for more information](#)

System OD and Transformation Learning Modules

A new series of bitesize online learning that has been developed to support system leaders. Through these short videos and activities, you will enhance and develop your skills to lead, influence and challenge organisational and system transformation. Covering five key themes of system OD and transformational change, each theme contains 5 to 6 short learning videos, with self-directed activities. [Click here to access the Leadership Learning Zone](#)

System Leadership Behaviours Self-Assessment

The [System Leadership Behaviours Self-Assessment](#) has been designed as a multi-functional development tool to support all leaders working across a system or place-based environment with self-reflection and assessment. It will support individuals to identify their strengths, areas for development and personal readiness for System Leaders. [Click here for more information](#)

The Foundations in System Leadership

Collaborating for health and care programme is open to all colleagues working in health, care, local authorities and voluntary sector partnerships, who have a desire to improve the way they collaborate across organisational, professional and hierarchical boundaries to design and deliver better health outcomes for the communities they serve.

[Click here to find out more](#) For further System Leadership opportunities

[Please click here](#)



Learning Hub

This site hosts a range of short learning solutions designed by experts for the development of NHS staff of all levels to work through at their own pace. The content of many of these learning materials is taken from elements of our Leadership Academy core programmes and is designed using the feedback and contributions of our learners. [Click here for more information](#)



Training Hub lead areas



Liz Alden

Clinical Lead



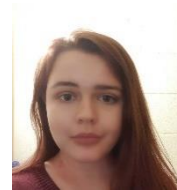
Leandra Aitken

Mental Health
Lead



Rachel Cooke

Project Lead –
Primary Care
Flexible Staff Pool



Kyra Crossley

Business Admin
Apprentice



Helen Edwards

Business Support
Officer



Hilary Fairfield

Training and
Development
Manager



Tina Fear

Nursing Lead



Kevin Foreman

Lead for apprentice-
ships, AHPs and
Advanced Practice



Veronica Kuperman

Personalised Care
Lead



Jim Petter

Paramedic
Lead



Jo Sinclair

GP NQF and
Retention
Lead



Will Wallage

Clinical Lead



Di Walsh

Programme
Lead

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