

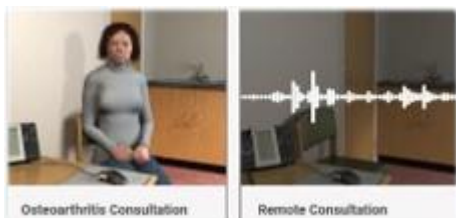
# Newsletter

June 2023



## Virtual Patient Scenarios

Developed in conjunction with the Keele University, the Personalised Care Institute has launched its first virtual reality training simulations to explore Shared Decision Making (SDM) Each Virtual Patient consultation is free and can be completed in 10-15 minutes. [Virtual Patient Avatars](#)



## Calling all BSW Allied Health Professions in Primary Care

Please take a look at this placement provision myth busting and resource rich poster. This poster has been created in response to your feedback and highlights the positive outcomes of providing placements e.g. claiming placement tariff for the practice and receiving audit support. Find out more by clicking [here](#).

## Tackling Health Inequalities with Population Health Management

A series of masterclasses with focus on tackling health inequalities at a local, regional and national level, understanding the impact of strategic workforce planning in tackling health inequalities and adopting a population health management approach in your day to day work.

These three different sessions each last 1hr 30mins and are being held on various dates April – July. Click on the title of the session in which you are interested for more information:

- [Population Health Management and Health Inequalities Masterclass](#)
- [Strategic Workforce Planning and Population Health Management](#)

[Techniques to embed Population Health Management Approaches in Day-to-Day Work](#)

## Training in Administrative Triage/Signposting

E-learning for Healthcare (e-LfH) is offering a new module aimed at supporting administrative staff to signpost patients effectively, and in this regard it may be useful for practices developing their Improving Access plans.

The module is 'Administrative triage using digital tools in General Practice' and it consists of:

1. Introduction to administrative triage
2. Workflow and setting up a triage list
3. Promotion and remote working
4. Taking a patient through an online consultation
5. Sorting and signposting
6. Effective communication techniques
7. Spotting and responding promptly to red flags
8. Maintaining patient confidentiality and privacy for patients and their carers and ensuring digital inclusion
9. Alerts and codes for reporting

Any new user has first to register on the site - <https://www.e-lfh.org.uk/>

## New Clinical skills training offer for community pharmacists

HEE are making available 10,000 module places which will be delivered by [CliniSkills](#) until March 2024. This training will give community pharmacists the opportunity to build on their existing clinical examination and consultation skills to assess, treat and manage common health problems. This offer is available to community pharmacists, including part-time staff and locums working in community pharmacy



## FOCUS ON Population Health project/ Weight Management

Lead: Eleanor Hartley. BSW Population Health Fellow

Ellie has been undertaking a weight management project as part of her time with the Training Hub as a Population Health Fellow.

She has focused on the fact that nearly a quarter of adults are obese, and that supported weight loss programmes are effective but underused. She is seeking to increase access to the NHS Digital Weight Management Programme (DWMP).

Using coding searches obese patients were identified and contacted using a standardised behaviourally informed text message. To date >1800 messages have been sent with >300 positive responses have been received (~16% uptake). Using only existing infrastructure hundreds of obese adults are proactively making a healthy life choice.

If you would like to find out more please follow [this link](#) for a more detailed summary of the project, alternatively contact [ellie.hartley1@nhs.net](mailto:ellie.hartley1@nhs.net).

### Roadmap Supervision Training Sessions

Please see below the Roadmap Supervision Training course for 2023. We have spaces on our upcoming 2-day virtual training on the dates below:

- Monday 5<sup>th</sup> June & Monday 12<sup>th</sup> June from 9.30-15.3
- Tuesday 18<sup>th</sup> July and Wednesday 19<sup>th</sup> July from 9.30-15.30

Please use the [booking form](#) link to confirm your space. For more information, see [here](#).

### The Pride in Practice programme

Lodge surgery have recently been awarded the pride in practice award. To find out more about this award, see [here](#).

Some of the displays from Lodge surgery have been displayed below.



### Statutory training in Learning Disability and Autism

In July 2022, the Health and Care Act introduced a requirement for health and social care employees to receive training on learning disabilities and autism. All staff working for healthcare organisations in BSW that are CQC-regulated (which therefore includes primary care) will have to undertake training in these topics at a level appropriate to their role. The full detail should be known by this summer, although it is understood that organisations will have three years to become compliant.

We have been informed by NHSE that the Oliver McGowan training is highly likely to be seen as a minimum requirement within this code. With funding from NHSE, the BSW Academy has been working with BSW partners and national teams to develop the training model for our area. This uses a team of trainers and experts with lived-experience of autism and learning disabilities who will co-deliver the training across each of our localities.

To find out more about Oliver's story, click [here](#). For those practices that wish to avail themselves of the offer of this fully-funded training, primary care staff within the BSW area are now able to register to book the [Oliver McGowan tier 2 face-to-face sessions](#). Once booked onto a session, staff will need to complete the [e-learning for health module](#).

If you have any questions please contact Sarah Morrissey, BSW Project Implementation Lead [sarah.morrissey4@nhs.net](mailto:sarah.morrissey4@nhs.net) or Vanessa Ongley, BSW Academy Learning Pillar Lead [v.ongley@nhs.net](mailto:v.ongley@nhs.net)



## Knowledge and Library Services

Please see the flyer which summarises the knowledge and library services available to all members of the primary care team: [HEE GP-PracticeTeam\\_Digital\\_FlyerFINAL.pdf](#)



## Physicians Associate Apprenticeship

Since April the PA apprentice role has been included within the ARRS. HEIs are currently in varying stages of developing programmes, and the list of current providers can be seen [here](#).

Please see the attached resources [here](#) and [here](#).

## The Care Certificate for non-registered staff

A short animation has also been published, explaining what the Care Certificate is, who it is for and why it is so important – [watch it now](#) to learn how the Care Certificate is used by health and care professionals across the country.

## Primary Care on lipids by the AHSN

The West of England AHSN is providing a series of 80-minute online education sessions for GPs and Health Care Professionals on the management of patients with high cholesterol and lipid disorders.

For more information, see [here](#).



## Fully-funded diabetes training

The BSW Specialist Diabetes Service is providing a comprehensive programme of training this year. All courses are fully-funded and backfill payments can be paid to practices for attendance by practice nurses. For full details, see [here](#).

## GP eLearning sessions for General Practice

There are 4 updated sessions in the [Being a General Practitioner](#) course and other updates can be found in the following courses:

- [The GP Consultation in Practice](#)
- [The GP Consultation in Practice: Evidence-Based Practice](#)
- [Patient Safety and Quality of Care](#)
- [Supporting Carers in General Practice](#)
- [Care of Acutely Ill People](#)
- [Care of Children and Young People: Neonates and Infants](#)
- [Care of Children and Young People: Children](#)
- [Care of Older Adults](#)
- [Women's Health: Care of Women](#)
- [Women's Health: Conception and Pregnancy](#)
- [Care of People with Eye Problems](#)
- [Care of People with Musculoskeletal Problems](#)

For more information and to access the revised resources, please visit the [e-GP programme page](#).

## Workforce planning for nursing teams

NHS England are encouraging team of 3 – 5 nursing staff from PCNs/practices to join the South West Workforce Planning Masterclass - a 12-week course - starting in September. Please see the [attached information](#). Some one-day workshops introducing Workforce Planning will also be offered in due course.





## GP in the Cloud – remote locum GP pilot

Lantum and GP in the Cloud (GPitC) have teamed up to give practices access to a wider workforce by booking remote locum GPs.

More information about this pilot is available [online](#).

All Practice Managers who would like to be able to post remote sessions, including those already using Lantum for face-to-face locum GPs, should send an email to Rachel Cooke, Project Lead, at [rachelj.cooke@nhs.net](mailto:rachelj.cooke@nhs.net) to be set up.

### Primary Care Flexible Staff Pool now includes Practice Nurses

The option for practices to start posting Practice Nurse shifts has now been activated on your Lantum accounts. The official launch date is 16th May (to allow time for the nurse pool to build further), however, you are invited to start posting nurse shifts from today.

If your practice does not yet have a Lantum account, or for any other queries, please contact Rachel Cooke, Project Lead - Primary Care Flexible Staff Pool, at [rachelj.cooke@nhs.net](mailto:rachelj.cooke@nhs.net).

If you are a Practice Nurse and wish to join the pool, you can find out more [here](#).

### Express coaching

For anyone working within health or care in the south west, the Express Coaches can offer focused, short-term support in the form of a virtual coaching session. These are designed to offer a safe space where colleagues can reflect on and explore their concerns, needs and challenges in a constructive way.

[Find out more and apply for your coaching session on our website.](#)

### Mental Health First Aid Training (MHFA)

**5<sup>th</sup>, 6<sup>th</sup>, 12<sup>th</sup> and 14<sup>th</sup> June 0900 – 1300 hrs**  
For more information about the course, email [Bswicb.traininghub@nhs.net](mailto:Bswicb.traininghub@nhs.net)

To join this meeting, please use this [link](#)



## Skills for Life National Webinar

**24<sup>th</sup> July 1000 - 1130hrs**

Skills for Life include Maths, English and Digital Skills. Holding these skills is crucial for all staff, both for confidence and career progression, and supports the everyday work of your colleagues. Book your place [here](#).

### Advanced Practice Community Event – new date

**14<sup>th</sup> June 0900 – 1300hrs**

Attendees will learn of opportunities and challenges in setting up a new advanced practice led service, benefits of advanced practitioners supporting care homes and more.

For further information, see [here](#).  
Registration will close on Monday 29 May.

### Care of people with a Learning Disability

**30<sup>th</sup> June 1300 – 1400 hrs**

The session will cover:

- Health inequalities in people with a learning disability
- Tips and tricks for effective communication
- Reasonable adjustments within primary care
- What a good health check looks like
- Follow up after the health check

Speakers:

- Dr Molly Moffat, GP Clinical Lead, LD/autism
- Tula Daley, Deputy Team Leader, Community LD team
- Dr Chetal Sheth, GP, Sarum Health Group
- Dr Nathalie Leyland, Consultant in LD Psychiatry

To join this meeting, please use this [link](#)







## Primary care Infection Prevention and Management Summer Sessions

**29<sup>th</sup> June, 27<sup>th</sup> July, 24<sup>th</sup> August 1400 – 1700hrs**

BSW ICB are pleased to announce that following on from the success of last years sessions there will be a further three-part series this summer. These are aimed at Infection Prevention and Control (IPC) leads in practices, GP partners and Practice managers. The topics covered include how to prepare for a CQC inspection.

There will be a number of guest speakers including national, local and regional experts.

To book or for further information please email [BSwicb.ipc.covid@nhs.net](mailto:BSwicb.ipc.covid@nhs.net)

## PCI accredited advanced group care skills training for personalised care practitioners

**8<sup>th</sup> June, 1000 – 1200hrs**

This advanced skills module is targeted at the ARRS personalised care roles, and helps them to explore how they can undertake group assessments and follow ups using a group care model e.g.

- Complete group holistic needs assessments and co-create personalised plans in line with 5 steps to well-being in a group setting
- Run group coaching and group personalised care and support planning
- Offer group follow up and “check in” sessions for clients
- Get more from personalised care pathways by combining group care with one to one sessions

This module is available to book [here](#). The promotional code will provide you with access free of charge:  
**PERSONALISEDCARE2023**



## South West Connect Conference

**22<sup>nd</sup> June 0900 - 1600 hrs**

Hosted by the South West Digital Health and Care Network and free to attend for all working in the NHS or a social care organisation in the South West with an interest in digital. This one day event is an opportunity to connect with colleagues as well hear some key policy updates and examples of good practice from across the region, including a session hosted by the FedIP.

Location: Holiday Inn, Taunton

To register for the event, visit our website [here](#) or email us at [sw.digital@hfma.org.uk](mailto:sw.digital@hfma.org.uk)



## South West Primary Care Academy upcoming Educational Session

Upcoming educational sessions:

- [Personal Resilience and Wellbeing](#) - **Tuesday 20th June: 18:30 am – 21:00 pm**
- [Transformational Leadership](#) - **Wednesday 5th July 18:30 pm – 21:00 pm**

## Independent prescribing courses for pharmacists

**April 2023 – March 2024**

HEE are offering more independent prescribing courses from March 2023 for pharmacists working across several settings, including locums.

Course providers are offering multiple intake dates. Start dates will depend on the university provider.

For more information, Please visit [HEE's independent prescribing webpage](#).



## Training Hub lead areas



Liz Alden

Clinical Lead



Leandra Aitken

Mental Health  
Lead



Rachel Cooke

Project Lead –  
Primary Care  
Flexible Staff Pool



Kyra Crossley

Business Admin  
Apprentice



Helen Edwards

Business Support  
Officer



Hilary Fairfield

Training and  
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Lead for apprentice-  
ships, AHPs and  
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Veronica Kuperman

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